

Terms & Conditions

Please Note:

Check in is 20 minutes prior to all departures
There is a 2% surcharge on all Credit Card Purchases.

Child prices are from 5-15 years inclusive, infants travel free of charge with an adult.

If we accept your discount card, please book directly with our office.

Do leave plenty of time for car parking during the Summer months as we cannot delay the departure time of our boat. There is a public car park on the waters end of Wellington Street directly behind our office, this is a Council Pay and Display at \$5 per 24 hours.

All prices on this website and our brochure are in New Zealand dollars. NZD.

Lochmara Lodge reserves the right to amend timetables, cancel departures, substitute plant and equipment and alter ticket prices without prior notification.

Cancellations:

Up to 24 hours before the departure time - re booking at no additional cost or a refund minus 10%.

Within 24 hours of departure - re-booking at no additional cost or no refund.

After departure - no re booking and no refund.